

# Improve the lives of the people you support

and tick some CQC boxes too...

## Fundamental standards training

As a provider, registered manager, or a member of care staff operating a regulated activity you must ensure your care and service operates in accordance with the fundamental standards set out in the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

When the CQC inspects your service, if they identify a breach of these fundamental standards, they will probably take action that will depend on the severity and number of breaches.

It is therefore critical that you are clear about what your responsibilities are.

Every provider should have a copy of the fundamental standards available and have policies and procedures in place that meet the requirements of these standards.



***Hempsons is a leading health, social care and charity law firm and provides bespoke training packages to ensure you are operating in accordance with the fundamental standards of care.***

Get in touch to discuss your requirements.



**Philippa Doyle**

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## Fundamental standards training

Hempsons provides bespoke training packages to ensure you are operating in accordance with the fundamental standards of care:

Reg 9 – Person centred care

Reg 10 – Dignity and respect

Reg 11 – Need for consent

Reg 12 – Safe care and treatment

Reg 13 – Safeguarding

Reg 14 – Meeting nutritional and  
hydration needs

Reg 15 – Premises and equipment

Reg 16 – Complaints

Reg 17 – Good governance

Reg 18 – Staffing

Reg 19 – Fit and proper persons employed

Reg 20 – Duty of Candour

Reg 20A – Display of performance  
assessments

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requirements.

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